



855-502-8179

Set Up:

- After dialing the number above, you will be given a local access number. Please dial that number and continue.
- Follow the prompts to begin using Teller Phone.
- Now you have secure access to your UCU account(s) from your phone!

Features:

- Easy-to-use mobile access to your credit union accounts.
- The CU service you expect - 24/7!
- "Expert mode" simplifies the call flow for frequent users.
- Enhanced security features.

Teller Phone Access Codes

Main Menu

Press 1 for Account Balance
Press 2 for Account History
Press 3 for Funds Transfers
Press 4 for Account Mgmt.

Menu 1 (Account Balance)
Please select one of the following account types

Press 1 for Checking Account
Press 2 for Savings Account
Press 3 for Certificate and IRA
Press 4 for Loan Account
Press 5 for Credit Cards
Press 6 for Clubs

Menu 2 (Account History)
Please select one of the following account types

Press 1 for Checking Account
Press 2 for Savings Account
Press 3 for Certificate and IRA
Press 4 for Loan Account

Menu 3 (Funds Transfers)
Press 1 to Transfer Funds Immediately
Press 2 to Schedule a Funds Transfer
Press 3 for Payments
Press 4 to Hear Existing Scheduled Transfers
Press 5 to Delete an Existing Transfer

Menu 4 (Account Mgmt.)
Press 1 for Stop Payment Activities
Press 2 to Change PIN
Press 3 for Future Dated Transactions

Checking History

Please select one of the following search options

Press 1 for All Transactions
Press 2 for Last 5 Transactions
Press 3 for Withdrawals
Press 4 for Deposits
Press 5 for ATM Transactions
Press 6 for Check Number
Press 7 for Amount
Press 8 for Date

Savings History

Please select one of the following search options

Press 1 for All Transactions
Press 2 for Last 5 Transactions
Press 3 for Withdrawals
Press 4 for Deposits
Press 5 for ATM Transactions
Press 6 for Amount
Press 7 for Date

Certificate & IRA

Please select one of the following search options

Press 1 for All Transactions
Press 2 for Last 5 Transactions
Press 3 for Withdrawals
Press 4 for Deposits
Press 5 for ATM Transactions
Press 6 for Check Number
Press 7 for Amount
Press 8 for Date

Loan History

Please select one of the following search options

Press 1 for All Transactions
Press 2 for Last 5 Transactions
Press 3 for Payments
Press 4 for Advances
Press 5 for Amount
Press 6 for Date

Help

At any time during this call you can do the following:

Press (1*) for Help
Press (3*) for the Main Menu Options
Press (#) to repeat the Menu Options
Press (*) to hear the Previous Menu
Press (8*) to use Voice Recognition
Press (9*) to Change Account Number

Please note that the account options will depend on your personalized account information.